

EVV Training Updates

February 15, 2022

HHSC published Electronic Visit Verification computer-based trainings training updates, new job aids and EVV FAQs for CDS employers.

The following CBTs are updated:

- EVV Policy Training for Program Providers and FMSAs CBT
- Initial EVV Policy Training for CDS Employers CBT

The CBTs:

- Provide training on the [EVV Policy Handbook](#), which includes the [January 2022 policy updates \(PDF\)](#).
- Are an option to complete the EVV policy training requirement.
- Are self-paced.
- Are found on the [HHS Learning Portal EVV Training page](#).
 - Use the [EVV HHS Learning Portal Guide \(PDF\)](#) to help create an account and enroll in a training course.
- Can be completed on a computer (recommended) and on most mobile devices.
- Include a certificate of completion.
- Can download in PDF format and printed.

The Initial EVV Policy Training for CDS Employers CBT in Spanish will be updated this spring.

The new job aids are:

- [EVV Compliance Job Aid for Program Providers and FMSAs \(PDF\)](#)
- [EVV Compliance Job Aid for CDS Employers \(PDF\)](#)

These job aids:

- Provide information about EVV compliance standards relating to:
 - Usage reviews
 - Required free text reviews
 - Landline phone verification reviews
- Are found in the Compliance section on the [EVV webpage](#).

There are new: [EVV FAQs for CDS Employers \(PDF\)](#)

- Questions are by topic
- Are in the Resources section on the [EVV CDS Option webpage](#)

Visit the [EVV Training Resources webpage](#) for other training information.

If you have any questions, please email BCBSTX_EVV_Questions@bcbstx.com