

5/19/2022

There will be revisions to the [Electronic Visit Verification \(EVV\) Policy Handbook](#). These revisions will publish and be effective June 1. The handbook includes EVV standards and policy requirements for:

- Program providers
- Financial Management Services Agencies (FMSAs)
- Consumer Directed Services (CDS) employers
- Payers such as HHSC and MCOs

The revisions include:

- Defining schedules
- Adding descriptions
- Adding clarifications
- Adding new sections

If you have any questions, please email [BCBSTX\\_EVV\\_Questions@bcbstx.com](mailto:BCBSTX_EVV_Questions@bcbstx.com)