

## **Enter Missing EVV Visits**

**01/02/2024**

The Texas Health and Human Services Commission (HHSC) initiated a claims matching bypass from Oct. 1 to Dec. 31, 2023 for EVV claims to be paid without a matching EVV visit.

Program providers, financial management services agencies (FMSAs), and Consumer Directed Services (CDS) employers must enter missing EVV visits not submitted during the EVV claims matching bypass period within the 95-day visit maintenance timeframe.

MCOs will not allow the entry of missing EVV visits after the 95-day visit maintenance timeframe has passed.

### **Additional Information:**

As a reminder, failure to use the EVV system to record visits may result in recoupments.

If you have any questions, please email: [BCBSTX\\_EVV\\_Questions@bcbstx.com](mailto:BCBSTX_EVV_Questions@bcbstx.com)