

07/20/2023 Attention Home Health Care Providers - EVV Reminder

Reminder

Don't forget starting with **Dates of Service on or after December 1, 2023**, Blue Cross and Blue Shield of Texas (BCBSTX) Medicaid will reject any Home Health Care Service (HHCS) claims with EVV services. Program Providers and Financial Management Services Agencies (FMSAs) submitting claims for EVV must submit the claim to Texas Medicaid and Healthcare Partnership (TMHP) for EVV claims matching.

Program Providers and FMSAs must:

- Register for [TexMedConnect](#)
 - Claims for BCBSTX Medicaid for EVV services must be submitted to TMHP through [TexMedConnect](#) or through Electronic Data Interchange (EDI) using a Compass 21 (C21) Submitter ID.
 - Access [TexMedConnect](#) through the TMHP website. To use TexMedConnect, you must already have an account on the TMHP website. If you do not have an account, set one up using the information provided in the [TMHP Website Security Provider Training Manual](#).
 - Program providers and FMSAs that need help setting up C21 or CMS Submitter IDs must contact the EDI Help Desk at **1-888-863-3638, Option 4**.
- Request [EVV Portal Access](#)
 - To access the EVV Portal, Program providers and FMSAs must have a TMHP User Account.
 - Program provider and FMSA staff must contact their TMHP Provider Administrator to request EVV Portal access.
 - For full instructions, review the [EVV Portal job aids](#) on the [EVV Learning Management System \(LMS\)](#)

If any questions, please contact BCBSTX at BCBSTX_EVV_Questions@bcbstx.com