

Revised EVV Visit Transaction Rejection Guide Now Available

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The [Electronic Visit Verification Visit Transaction Rejection Guide \(PDF\)](#) has been revised and is located on [TMHP's Electronic Visit Verification \(EVV\) Training](#) webpage.

The guide:

- Provides step-by-step instructions for program providers and financial management services agencies to identify and correct issues that result in transaction rejections in the EVV system.
- Now includes two new visit rejection codes, Ex0002C1 and Ex0003C3.

If you have any questions, please email BCBSTX_EVV_Questions@bcbstx.com