



**BlueCross BlueShield
of Texas**

REMINDER: COMPLETION OF CULTURAL COMPETENCY PROVIDER TRAINING

Take Action Now:

The Cultural Competency Provider Training is now available on the Blue Cross and Blue Shield of Texas Provider Training section under “Related Resources”. You can access the training by clicking on the following [link](#).

Why it matters:

BCBSTX values the diversity of our members and providers. This training will help providers effectively deliver health care services that meet the social, cultural, and linguistic needs of our members.

Overview of Cultural Competency training

- Cultural diversity in the U.S. and in Texas
- Implementing CLAS Standards
- The benefits of providing culturally competent health care
- Working with culturally diverse patients
- Tools and resources

How long is the training?

The training is via Brainshark (a web-based platform) and takes less than 15 minutes to complete. It also requires registration with Brainshark. All training is web-based and self-paced.

Have questions?

Contact our Medicaid provider call center at 1-877-560-8055 or contact your Medicaid Provider Network Representative at 1-855-212-1615.