



BlueCross BlueShield  
of Texas

**THIS MANUAL CONTAINS A REQUIRED DISCLOSURE CONCERNING  
HMO BLUE® TEXAS CLAIMS PROCESSING PROCEDURES**

## Welcome to the HMO Blue® Texas Network

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**HMO Blue  
Texas Network**

The HMO Blue Texas Network is composed of physicians, health care professionals, hospitals, facilities and ancillary providers that have contracted with Southwest Texas HMO, Inc. d/b/a HMO Blue Texas.

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**Information  
Provided  
in this  
Provider  
Manual**

This Provider Manual has been created for Network Providers. The member identification (ID) card furnishes information about HMO Blue Texas that providers need to serve their HMO Blue Texas members effectively. Give special attention to the member ID number. Each card has a toll-free number to call for information and assistance. Obtaining the correct information will save your staff time and effort.

This manual will assist you in the day-to-day administration of the HMO Blue Texas Network, providing needed information including:

- Characteristics of the health benefit plans
- Instructions for obtaining patient eligibility information
- Referral authorization
- Preauthorization

This manual has been developed to provide pertinent information about HMO Blue Texas. Updates to this manual will be provided periodically, when changes occur.

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**Proprietary  
Information**

The material contained in this Provider Manual is proprietary information and is intended for the exclusive use of HMO Blue Texas Network providers. The information is current as of publication but may be amended from time to time, as provided for in the HMO Blue Texas Provider Agreements.

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