

# THE NPI TIMES

Keeping you up-to-date on National Provider Identifier (NPI) issues at Blue Cross and Blue Shield of Texas (BCBSTX).

## UB-04 Claims Submission to BCBSTX

As part of the transition to using NPI, BCBSTX will begin accepting the new UB-04 Claim Form on March 1, 2007. Providers electing to utilize the UB-04 must bill using either:

1. BCBS provider number **and** NPI; **or**
2. Only their BCBS provider number.

Claims received with only the NPI prior to the May 23, 2007, compliance date will be returned.

BCBSTX will continue accepting the UB-92 in addition to the new UB-04 until May 23, 2007. However, after May 23, 2007, only the UB-04 Claim Form will be accepted for new and resubmitted claims. Hospitals and other institutional providers should contact their regular form vendor to order the UB-04 paper claim forms.

### *NPI required on electronic and paper claims*

Please remember BCBSTX will require NPIs on both electronic and paper claims beginning May 23, 2007.

### *Don't have your NPI? Get it! Here's how:*

- **Online application:**  
<https://nppes.cms.hhs.gov/NPPES/Welcome.do>
- **Mail:** To request a paper application, call 1-800-465-3203 or email the Enumerator at [customerservice@npienumerator.com](mailto:customerservice@npienumerator.com).

**You need to notify us of your National Provider Identifier by April 15, 2007 to minimize any potential impact on payments!  
Do you have your NPI? Have you shared your NPI?**

## Submit your NPI to us by April 15, 2007

BCBSTX wants to ensure you have consistent and continuous claim payments after the May 23, 2007 compliance date. To meet this objective, we are requiring all providers to obtain and submit their NPI to us by April 15, 2007. This will give us time to test your number and ensure we are processing your claim payments appropriately before the May cut-off date mandated by the federal government.

### *Already have your NPI? Share it!*

Complete and return the BCBSTX NPI Submission Form below. Copies are also available in the Provider section of our Web site at [bcbstx.com](http://bcbstx.com). In order for BCBSTX to accept your NPI, you must also send us a copy of your NPPES confirmation notice. NPI Submission Forms and NPPES Confirmation Notices can be faxed to us at 866-589-8254

## NPI Submission Form

### Section 1 - Provider General Information

Physician's/Provider's Last Name \_\_\_\_\_ First Name \_\_\_\_\_ MI \_\_\_\_\_ Degree/Title \_\_\_\_\_  
Tax ID number: \_\_\_\_\_ Existing BCBS provider #(s): \_\_\_\_\_

### Section 2 - NPI Information

National Provider Identifier (NPI)#: \_\_\_\_\_

### Section 3 - Primary Office Address:

Street address: \_\_\_\_\_ City: \_\_\_\_\_

State: \_\_\_\_\_ Zip Code: \_\_\_\_\_ Phone No: \_\_\_\_\_

Fax: \_\_\_\_\_ Provider e-mail address: \_\_\_\_\_

### Section 4 - Contact Information

Name of individual completing form: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

Contact e-mail address: \_\_\_\_\_

**Please fax your completed form and a copy of the enumerator's letter or confirmation e-mail as soon as possible to 866-589-8254**



**BlueCross BlueShield  
of Texas**



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## Resources

Additional information regarding NPI can be found on the following Web sites:

- CMS: [www.cms.hhs.gov/NationalProviderStand/](http://www.cms.hhs.gov/NationalProviderStand/)
- National Plan and Provider Enumeration System (NPPES): [www.nppes.cms.hhs.gov](http://www.nppes.cms.hhs.gov)
- BCBSTX Web site: [www.bcbstx.com](http://www.bcbstx.com) in the Provider section.

## Have a Question?

***If you have any questions on NPI or on the application process, contact:***

- NPI Enumerator Call Center at 800-465-3203, or
- Send an e-mail to: [customerservice@npienumerator.com](mailto:customerservice@npienumerator.com)

***If you have any questions about how BCBSTX is implementing NPI:***

- Send an e-mail to Provider Customer Service at [npi@bcbstx.com](mailto:npi@bcbstx.com)
- Contact your Provider Representative who can support you through the entire NPI process.

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## Critical Dates

### ***Currently***

- BCBSTX requests that all providers submit their NPI to us.
- BCBSTX will accept NPI along with your existing BCBSTX provider number on standard electronic claim transactions.
- Providers may submit claims using the current CMS-1500 (12/90) or revised CMS-1500 (08/05) Health Insurance Claim Form. Providers utilizing the revised CMS-1500 (08/05) Claim Form must bill with either:
  1. BCBS provider number and NPI; or
  2. BCBS provider number only.

### ***March 1, 2007***

- Providers may begin submitting claims on the new UB-04 Claim Form. Providers utilizing the new UB-04 Claim Form must bill with either:
  1. BCBS provider number and NPI; or
  2. BCBS provider number only.
- The UB-92 will be accepted until May 23, 2007.

### ***April 1, 2007***

- Providers must submit claims using ONLY the revised version of the CMS-1500 Health Insurance Claim Form (version 08/05). All claims submitted on the CMS-1500 (12/90) will be rejected.

### ***April 15, 2007***

- Providers must submit their NPI(s) to BCBSTX to avoid any potential disruption in claim payments after the May 23, 2007 compliance date.

### ***May 23, 2007***

- As mandated by HIPAA regulations, your NPI becomes the single provider identifier that must be used for all standard electronic claim transactions. In addition, BCBSTX will require NPI numbers on all paper claims. Claims submitted without an NPI will be rejected.