

## Avoid paper claim rejections! Here's how:

- **Use the proper version of the claim form**  
Professional providers should now be using the revised version of the CMS-1500 (version 08/05) claim form. Institutional providers should now be using the new UB-04 claim form. *BCBSTX is no longer accepting the old version of the CMS-1500 (version 12/90) or the UB-92 claim form.*
- **Include all required information**  
Paper claims that are received without valid **NPI**,\* current **Group Policy**, and **Alpha Prefix Identification** numbers in the appropriate fields will be returned to your office. *\*NOTE: Now that we are in the NPI Required phase, claims received with only a BCBSTX provider number are being rejected.*

Paper claims that are rejected will be returned to the provider with a cover letter explaining the reason for the return. Follow the instructions on the form to properly resubmit the claim.

For more information, click on the NPI logo and refer to our [FAQs](#).