



**HMO BLUE® TEXAS PREAUTHORIZATION\* / NOTIFICATION / REFERRAL REQUIREMENTS – Effective June 25, 2007**

Out-of-Network/Out-of-Plan Services always require medical management review. If no preauthorization\* or referral is obtained for the Out-of-Network/Out-of-Plan Services, no benefits are available and network claims will be denied. Emergency Services are an exception to this requirement.

HMO Blue Texas physicians/professional providers in a Limited Provider Network must refer care to HMO Blue Texas physicians/professional providers contracted in the same network.

PREAUTHORIZATION* / NOTIFICATION / REFERRAL REQUIREMENTS	PROCESS IN BLUELINK**	PREAUTHORIZATION*	REFERRAL
1. Inpatient Facility Admissions - Hospital - Rehab - Skilled Nursing - Long Term Acute Care / Sub-acute	BlueLINK** Notification for Selected Facility Admissions	Certain Facility Admissions Require Medical Management Review	
2. Obstetrical Care	BlueLINK** Maternity Notification		
3. Hospice	BlueLINK** Notification		
4. Pain Management		Preauthorization* Requires Medical Management Review	
5. High Tech Outpatient Diagnostic Radiology Procedures***		Call American Imaging Management (AIM) for preauthorization* at 1-800-859-5299	
6. In-Network/In-Plan Services	BlueLINK** Referral for ALL Primary Care Physicians (PCP) Referrals to Specialists Outside of the PCP's Call Group / Back Ups		
7. Out-of-Network/Out-of-Plan Services		Out-of-Network/Out-of-Plan Services always requires Medical Management Review. If no preauthorization* is obtained for the Out-of-Network/Out-of-Plan Services, no benefits are available and network claims will be denied. Emergency Services are an exception to this requirement. HMO Blue Texas physicians/professional providers in a Limited Provider Network <b>must refer</b> care to HMO Blue Texas physicians/professional providers contracted in the same network.	Out-of-Network/Out-of-Plan Services always requires Medical Management Review. If no referral is obtained for the Out-of-Network/Out-of-Plan Services, no benefits are available and network claims will be denied. Emergency Services are an exception to this requirement. HMO Blue Texas physicians/professional providers in a Limited Provider Network <b>must refer</b> care to HMO Blue Texas physicians/professional providers contracted in the same network.
8. Home Health Services		Preauthorization* Requires Medical Management Review	
9. Hyperbaric Treatment		Preauthorization* Requires Medical Management Review	
10. Drug/Alcohol Treatment		Call Magellan for Preauthorization*	
11. Mental Health Services		Call Magellan for Preauthorization*	
12. Physical Therapy Referral is not required for outpatient facility therapy	BlueLINK** Referral		
13. Occupational Therapy Referral is not required for outpatient facility therapy	BlueLINK** Referral		
14. Speech Therapy Referral is not required for outpatient facility therapy	BlueLINK** Referral		
15. Sleep Studies Preauthorization* is not required for In-Network/In-Plan outpatient sleep studies.		Out-of-Network/Out-of-Plan Services always require Medical Management Review. If no preauthorization* is obtained for the Out-of-Network/Out-of-Plan Services, no benefits are available and network claims will be denied. Emergency Services are an exception to this requirement. HMO Blue Texas physicians/professional providers in a Limited Provider Network <b>must refer</b> care to HMO Blue Texas physicians/professional providers contracted in the same network.	
16. Dental Procedures		Preauthorization* Requires Medical Management Review	

\* Preauthorization will be replaced with the term Precertification August 20, 2007

\*\* iEXCHANGE will replace BlueLINK August 20, 2007

\*\*\*High tech outpatient diagnostic radiology procedures (CT/CTA scans, MRI/MRA scans, SPECT/Nuclear Cardiology studies & PET scans) in the following Dallas/Ft. Worth counties require preauthorization: Collin, Dallas, Denton, Ellis, Grayson, Johnson, Kaufman, Parker, Rockwall, Tarrant and Wise. For preauthorization, call American Imaging Management (AIM) at 1-800-859-5299.