



HMO BLUE® TEXAS PRECERTIFICATION / NOTIFICATION / REFERRAL REQUIREMENTS
Effective November 1, 2007

Out-of-Network/Out-of-Plan Services always require medical management review. If no precertification or referral is obtained for the Out-of-Network/Out-of-Plan Services, no benefits are available and network claims will be denied. Emergency Services are an exception to this requirement.

HMO Blue Texas physicians/professional providers in a Limited Provider Network **must refer** care to HMO Blue Texas physicians/professional providers contracted in the same network.

PRECERTIFICATION / NOTIFICATION / REFERRAL REQUIREMENTS	PROCESS IN iEXCHANGE	PRECERTIFICATION	REFERRAL
1. Inpatient Facility Admissions - Hospital - Rehab - Skilled Nursing - Long Term Acute Care / Sub-acute	iEXCHANGE Notification for Selected Facility Admissions	Certain Facility Admissions Require Medical Management Review	
2. Obstetrical Care	iEXCHANGE Maternity Notification		
3. Hospice	iEXCHANGE Notification		
4. Pain Management		Precertification Requires Medical Management Review	
5. High Tech Outpatient Diagnostic Radiology Procedures*		Call American Imaging Management (AIM) for precertification at 1-800-859-5299	
6. In-Network/In-Plan Services	iEXCHANGE Referral for ALL Primary Care Physicians (PCP) Referrals to Specialists Outside of the PCP's Call Group / Back Ups		
7. Out-of-Network/Out-of-Plan Services		Out-of-Network/Out-of-Plan Services always requires Medical Management Review. If no precertification is obtained for the Out-of-Network/Out-of-Plan Services, no benefits are available and network claims will be denied. Emergency Services are an exception to this requirement. HMO Blue Texas physicians/professional providers in a Limited Provider Network must refer care to HMO Blue Texas physicians/professional providers contracted in the same network.	Out-of-Network/Out-of-Plan Services always requires Medical Management Review. If no referral is obtained for the Out-of-Network/Out-of-Plan Services, no benefits are available and network claims will be denied. Emergency Services are an exception to this requirement. HMO Blue Texas physicians/professional providers in a Limited Provider Network must refer care to HMO Blue Texas physicians/professional providers contracted in the same network.
8. Home Health Services		Precertification Requires Medical Management Review	
9. Hyperbaric Treatment		Precertification Requires Medical Management Review	
10. Drug/Alcohol Treatment		Call Magellan for Precertification	
11. Mental Health Services		Call Magellan for Precertification	
12. Physical Therapy Referral is not required for outpatient facility therapy	iEXCHANGE Referral		
13. Occupational Therapy Referral is not required for outpatient facility therapy	iEXCHANGE Referral		
14. Speech Therapy Referral is not required for outpatient facility therapy	iEXCHANGE Referral		
15. Sleep Studies Precertification is not required for In-Network/In-Plan outpatient sleep studies.		Out-of-Network/Out-of-Plan Services always require Medical Management Review. If no precertification is obtained for the Out-of-Network/Out-of-Plan Services, no benefits are available and network claims will be denied. Emergency Services are an exception to this requirement. HMO Blue Texas physicians/professional providers in a Limited Provider Network must refer care to HMO Blue Texas physicians/professional providers contracted in the same network.	
16. Dental Procedures		Precertification Requires Medical Management Review	

*High tech outpatient diagnostic radiology procedures (CT/CTA scans, MRI/MRA scans, SPECT/Nuclear Cardiology studies & PET scans) in the following Austin, Dallas/Ft. Worth & San Antonio counties require precertification: Bastrop, Bexar, Collin, Comal, Dallas, Denton, Ellis, Grayson, Hays, Johnson, Kaufman, Parker, Rockwall, Tarrant, Travis, Williamson and Wise. For precertification, call American Imaging Management (AIM) at 1-800-859-5299.

Note: This program does not apply to imaging studies performed in conjunction with any Inpatient, Emergency Room, 23-hour Observation, or Day Surgery admissions.