



HMO BLUE® TEXAS PREAUTHORIZATION/ NOTIFICATION / REFERRAL REQUIREMENTS – Effective June 25, 2007

Out-of-Network/Out-of-Plan Services always require medical management review. If no preauthorization or referral is obtained for the Out-of-Network/Out-of-Plan Services, no benefits are available and network claims will be denied. Emergency Services are an exception to this requirement.

HMO Blue Texas physicians/professional providers in a Limited Provider Network must refer care to HMO Blue Texas physicians/professional providers contracted in the same network.

| PREAUTHORIZATION / NOTIFICATION / REFERRAL REQUIREMENTS | PROCESS IN BLUELINK** | PREAUTHORIZATION | REFERRAL |
|--|---|--|--|
| 1. Inpatient Facility Admissions - Hospital - Rehab - Skilled Nursing - Long Term Acute Care / Sub-acute | BlueLINK** Notification for Selected Facility Admissions | Certain Facility Admissions Require Medical Management Review | |
| 2. Obstetrical Care | BlueLINK** Maternity Notification | | |
| 3. Hospice | BlueLINK** Notification | | |
| 4. Pain Management | | Preauthorization Requires Medical Management Review | |
| 5. High Tech Outpatient Diagnostic Radiology Procedures*** | | Call American Imaging Management (AIM) for preauthorization at 1-800-859-5299 | |
| 6. In-Network/In-Plan Services | BlueLINK** Referral for ALL Primary Care Physicians (PCP) Referrals to Specialists Outside of the PCP's Call Group / Back Ups | | |
| 7. Out-of-Network/Out-of-Plan Services | | Out-of-Network/Out-of-Plan Services always requires Medical Management Review. If no preauthorization is obtained for the Out-of-Network/Out-of-Plan Services, no benefits are available and network claims will be denied. Emergency Services are an exception to this requirement. HMO Blue Texas physicians/professional providers in a Limited Provider Network must refer care to HMO Blue Texas physicians/professional providers contracted in the same network. | Out-of-Network/Out-of-Plan Services always requires Medical Management Review. If no referral is obtained for the Out-of-Network/Out-of-Plan Services, no benefits are available and network claims will be denied. Emergency Services are an exception to this requirement. HMO Blue Texas physicians/professional providers in a Limited Provider Network must refer care to HMO Blue Texas physicians/professional providers contracted in the same network. |
| 8. Home Health Services | | Preauthorization Requires Medical Management Review | |
| 9. Hyperbaric Treatment | | Preauthorization Requires Medical Management Review | |
| 10. Drug/Alcohol Treatment | | Call Magellan for Preauthorization | |
| 11. Mental Health Services | | Call Magellan for Preauthorization | |
| 12. Physical Therapy Referral is not required for outpatient facility therapy | BlueLINK** Referral | | |
| 13. Occupational Therapy Referral is not required for outpatient facility therapy | BlueLINK** Referral | | |
| 14. Speech Therapy Referral is not required for outpatient facility therapy | BlueLINK** Referral | | |
| 15. Sleep Studies Preauthorization is not required for In-Network/In-Plan outpatient sleep studies. | | Out-of-Network/Out-of-Plan Services always require Medical Management Review. If no preauthorization is obtained for the Out-of-Network/Out-of-Plan Services, no benefits are available and network claims will be denied. Emergency Services are an exception to this requirement. HMO Blue Texas physicians/professional providers in a Limited Provider Network must refer care to HMO Blue Texas physicians/professional providers contracted in the same network. | |
| 16. Dental Procedures | | Preauthorization Requires Medical Management Review | |

** iEXCHANGE will replace BlueLINK August 20, 2007

***High tech outpatient diagnostic radiology procedures (CT/CTA scans, MRI/MRA scans, SPECT/Nuclear Cardiology studies & PET scans) in the following Dallas/Ft. Worth counties require preauthorization: Collin, Dallas, Denton, Ellis, Grayson, Johnson, Kaufman, Parker, Rockwall, Tarrant and Wise. For preauthorization, call American Imaging Management (AIM) at 1-800-859-5299.