

Blue Cross and Blue Shield of Texas (BCBSTX) offers a wide variety of health care products. Each member's/subscriber's identification (ID) card displays important information required for billing and determining benefits. When filing a BCBSTX claim, two (2) of the most important elements are the member's/subscriber's ID number and group number.

First & Second Positions of Alpha Prefix:

There are two (2) types of alpha prefixes at the beginning of the identification number – **Plan-specific & Account-specific**

Plan-specific alpha prefixes are assigned to every BCBS plan and start with X, Y, Z or Q. The first two positions indicate the Plan to which the member/subscriber belongs while the third position identifies the product in which the member/subscriber is enrolled.

- First character X, Y, Z or Q
- Second character A – Z
- Third character A – Z

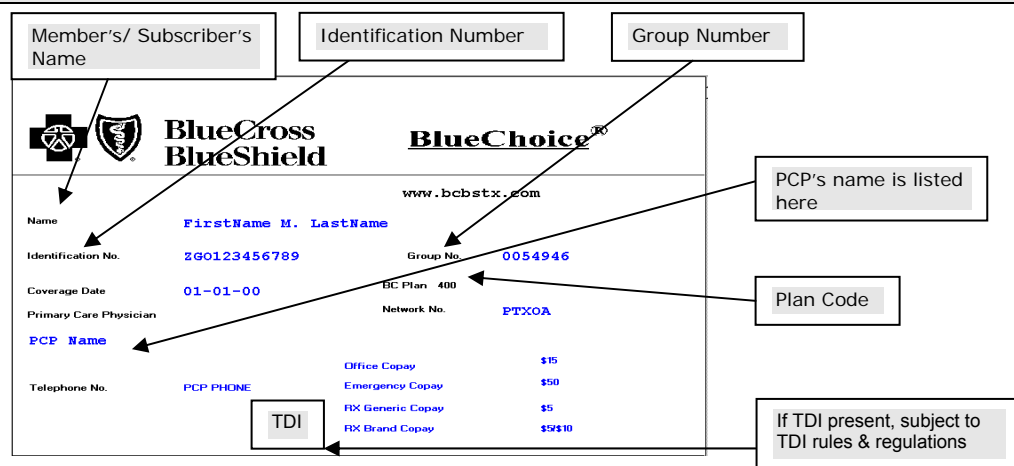
Note: ZG – Identifies the Texas Plan

Third Position of Alpha Prefix:

The third position identifies the product in which the member/subscriber is enrolled. Each BCBS plan has their own unique identifying letters.

Account-specific prefixes are assigned to centrally processed national accounts. National accounts are employer groups that have offices in more than one area, but offer uniform coverage benefits to all of their employees. Account-specific alpha prefixes start with letters other than X, Y, Z or Q. Typically, a national account will relate to the name of the group. All three positions are used to identify the national account. For example, "UAL" identifies United Airlines.

BlueChoice POS ID Card Sample



Member's/ Subscriber's Name: FirstName M. LastName

Identification Number: ZG0123456789

Group Number: 0054946

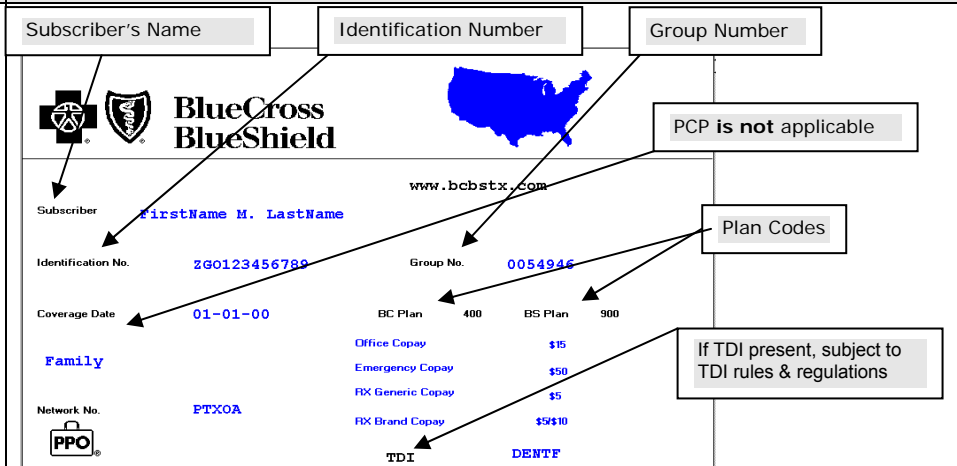
PCP's name is listed here: PCP Name

Plan Code: BC Plan 400

If TDI present, subject to TDI rules & regulations: TDI

Other fields shown: Coverage Date (01-01-00), Network No. (PTXOA), Office Copay (\$15), Emergency Copay (\$50), RX Generic Copay (\$5), RX Brand Copay (\$9410), Telephone No. (PCP PHONE), www.bcbstx.com

BlueChoice PPO ID Card Sample



Subscriber's Name: FirstName M. LastName

Identification Number: ZG0123456789

Group Number: 0054946

PCP is not applicable: PCP is not applicable

Plan Codes: BC Plan 400, BS Plan 900

If TDI present, subject to TDI rules & regulations: TDI

Other fields shown: Coverage Date (01-01-00), Network No. (PTXOA), Office Copay (\$15), Emergency Copay (\$50), RX Generic Copay (\$5), RX Brand Copay (\$9410), Telephone No. (PCP PHONE), www.bcbstx.com, PPO logo

Back of the Identification Card - The back of the Identification Card also lists important information:

- Precertification & Referral Instructions (POS) **or** Precertification Instructions (PPO)
- Mental Health Care & Chemical Dependency Treatment Telephone Number
- Pharmacy Information
- Customer Service Telephone Number
- Claims Filing Instructions