



**BlueCross BlueShield
of Texas**

Welcome to the BlueChoice® Network

BlueChoice Network Objective

The BlueChoice network is composed of hospitals, physicians, health care professionals, and ancillary providers that have contracted with Blue Cross and Blue Shield of Texas (BCBSTX) with a common objective — to offer quality, cost-effective medical care and services to BCBSTX subscribers through managed care products.

BlueChoice Network Benefits

The BlueChoice network benefits both the BCBSTX subscriber and the health care provider.

The health care benefit products outlined in this Facility Provider Manual feature lower out-of-pocket expenses for the subscriber, providing a strong incentive to seek health care from BlueChoice network providers.

Information Provided in this Facility Provider Manual

This Facility Provider Manual has been created for BlueChoice contracted providers. The information in the Manual is specific to these products:

- BlueChoice® (PPO/POS)
- BlueChoice® Solutions
- Federal Employee Program (FEP)
- HealthSelectSM

The subscriber identification (ID) card furnishes information about the products listed above that providers need to serve their patients effectively. Give special attention to the type of plan and the subscriber ID number.

You may also encounter patients with Blue Cross and Blue Shield of Texas products not listed above. You will recognize these products by the identification cards presented by the patients. Guidelines and information for these products may be similar, but are not identical to the information in this Manual. When you see other identification cards, contact Customer Service to receive the most current and accurate information about these products.

No matter which Blue Cross and Blue Shield of Texas product your patient may have, each card has a toll-free 800 number to call for information and assistance. Obtaining the correct information will save your staff time and effort.

Welcome to the BlueChoice® Network, Continued

Information Provided in this Facility Provider Manual, *Continued*

This manual will assist you in the day-to-day administration of the BlueChoice network, providing needed information including:

- Characteristics of the health benefit plans
- Instructions for obtaining patient eligibility information
- Referral authorization
- Precertification

Updates to this manual will be provided periodically, when changes occur.

Precertification

Hospitals are required to notify BCBSTX of an inpatient admission.

Proprietary Information

The material contained in this manual is the proprietary information of (BCBSTX) and is intended for the exclusive use of BlueChoice® network providers. The information is current at the time it is being published and may be amended from time to time, as provided for in the BCBSTX Provider Agreements.

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