



**BlueCross BlueShield  
of Texas**

## **BlueChoice<sup>®</sup> Solutions Network: Overview**

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### **The Concept**

- Create a network of physicians and providers with demonstrated ability to deliver care at lower cost than their peers.
  - It will be offered as an additional network option to Employer Groups.
  - It is a network that will support existing PPO/POS products and PPO/POS option products.
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### **Eligibility**

- Currently all hospitals and other ancillary providers (i.e., laboratory, radiology, etc.) that participate in the current BlueChoice network are eligible for the BlueChoice Solutions network.
  - Currently all Behavioral Health Providers contracted for the BlueChoice network are eligible to participate in the BlueChoice Solutions network. Behavioral Health providers have the option to not participate in the BlueChoice Solutions network.
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### **Reimbursement, Preauthorization**

- The existing reimbursement provided under the facility's current BlueChoice contract will also apply to the BlueChoice Solutions network.
  - The BlueChoice Solutions referral and preauthorization process is the same as the current BlueChoice procedure.
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### **Customer Service and Contact Information**

- The provider customer service number is the same number used for the BlueChoice network 1-800-451-0287.
  - It will be managed by the existing Facility Network Representatives.
  - The BlueChoice Solutions directory can be accessed on our BCBSTX website.
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# Sample BlueChoice® Solutions ID Card

Below is a sample of the BlueChoice Solutions ID Card:



Each member ID card includes the BlueChoice Solutions logo for easy recognition. The Network No. is also specific to BlueChoice Solutions - **PSNOA**. The standard subscriber number developed for BlueChoice Solutions begins with the **alpha prefix ZGO**. However, there are exceptions to the ZGO prefix for certain BlueChoice Solutions employer groups.

Please note that **Wal-Mart's alpha prefix is WRB**. Wal-Mart refers to the BlueChoice Solutions network as "**Blue Precision**", "**Performance Plans**" and "**High Performance Network (HPN)**". Below is a copy of the front and back of Wal-Mart's BlueChoice Solutions/Blue Precision current ID card.



**Beginning January 1, 2008**, Wal-Mart members electing the BlueChoice Solutions/Blue Precision network will receive **new** member ID cards with **only** the Blue Precision logo. Wal-Mart members electing Blue Precision are limited to the BlueChoice Solutions network for in-network benefit levels in Texas. A sample of Wal-Mart's **new** BlueChoice Solutions/Blue Precision ID card effective January 1, 2008 is provided below. Each member ID card will include the **Blue Precision logo** for easy recognition.

  	
<p>LastName, FirstName M.          Identification No.  <b>WB8111223333</b></p> <hr/> <p>Group No. <b>P54501</b></p> <p>Plan Codes <b>G2W21</b></p> <hr/> <p>WAL-M*W </p>	
<p><a href="http://www.bcbsil.com">www.bcbsil.com</a></p>  	
<p><b>MEDICAL SERVICES:</b> You may pre-notify your admission by calling the Medical Service Advisor (MSA) prior to any scheduled or non-emergency hospital admission.</p> <p><b>Associate:</b> If a provider does not file a claim on your behalf, file claims to BlueCross BlueShield of Illinois, P.O. Box 095107, Chicago, IL 60689-4112.</p>	<p>Customer Service: 1-800-730-6434          MSA: 1-800-944-3581          Provider Locator: 1-800-810-2583</p> <p><b>Hospitals or Physicians:</b> Please file claim with your local BlueCross and Blue Shield Plan.</p> <p>BlueCross BlueShield of Illinois, an Independent Licensee of the Blue Cross and Blue Shield Association, provides administrative claims payment services only and does not assume any financial risk or obligation with respect to claims.</p>

**Note:** In Texas, BlueChoice Solutions/Blue Precision members must use BlueChoice Solutions physicians and professional providers for in-network benefits.