

EVV Policy Handbook Revision and Training Updates

01/10/2023

The [Electronic Visit Verification Policy Handbook](#) has been revised.

These revisions are effective Jan. 6 and are outlined in the [new revision log \(PDF\)](#), located on the [EVV web page](#).

The handbook's policies include EVV standards and policy requirements for:

- Program providers
- Financial Management Services Agencies
- Consumer Directed Services employers
- Payers, such as HHSC and managed care organizations

Computer-based trainings on the [HHS Learning Portal](#) were updated to include the policy revisions.

- EVV Policy Training for Program Providers and FMSAs CBT
- Initial EVV Policy Training for CDS Employers CBT

For questions, contact BCBSTX_EVV_Questions@bcbstx.com