



**BlueCross BlueShield
of Texas**

COVID-19: Texas Health Steps Medical and Dental Checkups

Per the [Texas Health and Human Services Commission \(HHSC\)](#), during the rapidly evolving COVID-19 situation, Texas Health Steps encourages you to decide whether you want to adjust your clinical operations based on your professional medical judgement and/or guidance from professional medical and dental societies.

These adjustments may include:

- Temporary postponement of certain check-ups
- Limit check-ups to certain times of the day
- Dedicate specific rooms for sick visits and well visits
- Focus on visits for younger children, especially those due for routine vaccines

What Actions Should Providers Take:

Providers may choose to continue to provide in-person medical exams for children entering Department of Family and Protective Services (DFPS) conservatorship ("3-day exam"). This is an opportunity for the provider to see a child new to DFPS conservatorship and for the new caregiver to have information about the child's health as these medical visits are very important.

Visit these websites for more information on COVID-19:

- American Academy of Pediatrics: services.aap.org/en/pages/covid-19-clinical-guidance-q-a/
- American Dental Association: www.ada.org/en/member-center/coronavirus-resource-toolkit-for-ada-members
- Centers for Disease Control: www.cdc.gov/coronavirus/2019-ncov/index.html

Have questions?

You can contact our BCBSTX Medicaid provider call center at (877) 560-8055 or contact your BCBSTX Medicaid Provider Network Representative at (855) 212-1615.

For more information about this notice and other changes to Texas Medicaid due to COVID-19, go to <http://www.tmhp.com/Pages/COVID-19/COVID-19-HOME.aspx>

By clicking this link, you will go to a new website/app ("site"). This new site may be offered by a vendor or an independent third party. The site may also contain non-Medicaid related information. In addition, some sites may require you to agree to their terms of use and privacy policy.

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