



Hospitals, doctors  
& prescription drugs

Insurance  
services

# Your health care dollar pays for a lot of health care.

About 85 percent\* of every health insurance premium dollar goes directly to pay for medical care for the people in your health plan. The rest pays for the services that help you get the care you need – claims processing, customer service, member communications, provider relations and reserves for future claims. When you know how health care works, you can make it work for you.



Source: Millman USA, "Health Plan Administrative Cost Trends," 2003. \* National average

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