



**BlueCross BlueShield
of Texas**



TEXAS STAR
Your Health Plan * Your Choice



Value Added Services for Traveling Farmworkers and Their Families

Customer Advocate Department: **1-888-657-6061** (TTY: **711**)

Member Advocate: **1-877-375-9097** (TTY: **711**)

www.bcbstx.com/star

Blue Cross and Blue Shield of Texas, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association

STARM-6273-0722

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Help for Traveling Farmworkers

Blue Cross and Blue Shield of Texas (BCBSTX) has member advocates to help seasonal and traveling farmworker families. As a BCBSTX STAR member, you can get help finding the right doctor, community support and farmworker services from your health plan.

You may be a traveling farmworker or seasonal worker if:

- You and your family move to other places to work in farming.
- You work in a field, nursery or orchard.
- You plant, pick, pack or move fruits and vegetables or other farm products.
- You take care of farm animals like chickens, turkeys, cows, goats or sheep.

BCBSTX Value Added Services

BCBSTX has many Value Added Services (VAS) to help members stay healthy. Each Value Added Service has restrictions and limitations and you must qualify. These services are offered at no cost:

- **Free rides for non-emergency visits** to Women, Infants and Children (WIC) visits, and approved member meetings and classes
 - **Toll-free 24-Hour Nurse Advice Line** to talk in private with a nurse about your health
 - **\$75 gift card** for taking children birth through 15 months for a yearly Texas Health Steps checkup
 - **\$25 gift card** for members ages 11 to 21 when they get a yearly adolescent checkup
 - **Upgraded eyewear up to a \$150 value** each year, after an eye exam, for children ages 18 and under
 - **One free sports and camp physical** each year for members 18 years of age or younger
 - **Members can get Health and Wellness Reimbursement** for sports activities, sports classes, gym membership or race entry
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BCBSTX Value Added Services (continued)

- **Choice of an infant car seat or a pack and play playard** when pregnant members complete a timely prenatal visit and register for our Special Beginnings® program
- **BCBSTX prenatal class and a free diaper bag** with baby items for pregnant members
- **Pregnant members can get a \$25 gift card** for timely completion of the first prenatal visit
- **Breastfeeding education** through our Special Beginnings program
- **Earn a \$25 gift card** upon completing the postpartum visit 7 to 84 days after delivery
- **\$50 of fresh fruits and vegetables** delivered to the home for pregnant members
- **Members can get up to 14 meals delivered** to their home after a hospital discharge for one incident per year
- **Up to \$250 in dental services** per year for adult STAR members ages 21 and older
- **Incentive gift card** for getting follow-up care after a behavioral health inpatient discharge
- **Online behavioral health resource**
- **Access to Findhelp (formerly Aunt Bertha)** online health and wellness resource
- **Access to Blue365® Discount Pharmacy Program**

Value Added Services may have restrictions and limitations. For a complete list of Value Added Services see the STAR Member Handbook.

Blue Cross and Blue Shield of Texas complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-710-6984 (TTY: 711).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-855-710-6984 (TTY: 711).

Findhelp (formerly Aunt Bertha) is an independent company that provides community resource listings and discount programs for BCBSTX members.

Blue365 is a discount program only for BCBSTX members. This is NOT insurance. Some of the services offered through this program may be covered under your health plan. Members should check their benefit booklet or call the Customer Service number on the back of their ID card for specific benefit facts. Use of Blue365 does not change monthly payments, nor do costs of the services or products count toward any maximums and/or plan deductibles. Discounts are only given through vendors that take part in this program. BCBSTX does not guarantee or make any claims or recommendations about the program's services or products. Members should consult their doctor before using these services and products. BCBSTX reserves the right to stop or change this program at any time without notice. The relationship between the Blue365 vendors and BCBSTX is that of independent contractors.