



Blue Cross Group Medicare Advantage Open Access PPOSM (UT CARETM)

Important Elements How to Identify UT CARE Members

- The Plan name UT CARE Medicare PPO
- No group number will be on ID Card.

ID Card Reminders

- Providers with eligibility, benefit or claims questions can access Availity on line; or
- Call Customer Service: **1-877-842-7562** to provide the following:
 - Full Member ID* number: ZZTU12345678
 - Prefix: ZZT
 - Member Date of birth

ID Card Quick Reference Tips

- Each member receives a NEW member ID number and card.
- The entire member ID number including prefix must be updated to verify benefits and successfully process claims.
- Be sure to replace the patient's previous member number with the new UT CARE number in your records.

*Each UT CARE Medicare PPO member's Identification Card displays important information required for billing and determining benefits.

SAMPLE ID CARD





BlueCross BlueShield
of Texas

UT CARE™

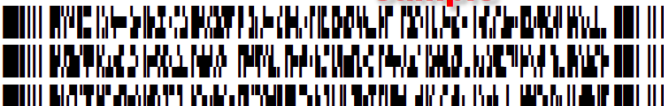

Blue Cross Group Medicare Advantage Open Access PPO (UT CARE)

UT CARE ID cards do not have a group number.
Providers: remember to update member information when they arrive with their new ID Cards.

FRONT

	BlueCross BlueShield of Texas	UT CARE™	UT CARE LOGO
THREE CHARACTER PREFIX →	Name: MemberName ID: ZZTU12345678 Plan (80840): 9101000260	Office Visit: \$0 Specialist: \$0 Emergency Room: \$0	
	Part B RxBin: 011552 Part BRxPCN: TXMAONLYG Part BRxGrp: UTXS Part BRxID: U12345678	Plan: UT CARE Medicare PPO	PLAN NAME
	H0107 803	Sample	
			

BACK

www.bcbstx.com/retiree-medicare-ut		Sample	
			
For Providers: Customer Service: 1-877-842-7562 TTY: 711	For Members: Customer Service: 1-877-842-7562 TTY: 711 Nurse Advice Line: 1-800-631-7023	UT CARE CUSTOMER SERVICE PHONE #	
File medical claims with your local plan		BlueCross BlueShield of Texas	
Medicare Limiting Charges Apply	<p>PPO plans provided by Blue Cross and Blue Shield of Texas, which refers to HCSC Insurance Services Company (HISC) and GHS Insurance Company (GHSIC). PPO employer/union group plans provided by Health Care Service Corporation, a Mutual Legal Reserve Company (HCSC), HCSC, HISC, and GHSIC are Independent Licensees of the Blue Cross and Blue Shield Association. HCSC, HISC and GHSIC are Medicare Advantage organizations with a Medicare contract.</p>		

UT CARE™ Medicare PPO is an open access Medicare Advantage PPO plan. On occasion, members may receive automated communications that reference plan name "Blue Cross Group Medicare Advantage Open Access (PPO)". This plan name also refers to UT CARE™ Medicare PPO.